

New Agent License Sales Equipment to be Introduced

- Hypercom equipment to be replaced with thin clients
- Web based sales application
- Easier to use sales screens
- No change to agent fees
- All equipment provided
- New Agent Agreements reflect change
- Watch for more information
- Help Desk

Hypercom Equipment to be Replaced with Thin Clients

- New thin client equipment to be professionally installed on site
- All hypercom equipment will be picked up by installer
- Only existing active hypercoms will be replaced
- License document printers will continue to be used
- Footprint dimensions of set up are 18" x 11"
- Cannot initially be provided to current PC based agents
- Any remaining hypercom equipment will be deactivated June 30, 2007 and no longer be able to sell

License Sales Equipment



Web Based Sales Application

- Dial up access provided
 - Dedicated phone line to be provided by Agent
 - Access an 800 number to connect
 - No internet provider required
- High Speed option at agent's expense
 - Agent purchased high speed internet
 - Access URL via the Web
- Only capable of connecting to the license sales system
- Linux based NOT Microsoft Windows

Easier to Use Sales Screens

- The screen will be 15” for improved visibility
- All customer information will be displayed and updated on one screen
- All available license types will be displayed on one screen

Customer Information Update Screen

PCLSA Online

[Find Customer](#) [View/Change Rec Holdings](#) [View/Change Comm Holdings](#) [Show Cart](#) [Check Out](#) [Cancel Order](#) [Logout](#)

Customer Details

Personal Details	Residence Address
Last Name	Address Line 1
First Name	Address Line 2
Middle Name or Initials	City
Suffix	State
Sex(MF)	Zip
Height	Country
Eye Color	County
Hair Color	Phone No.
DOB (MMDD/YYYY)	E-Mail Address
SSN	
Driver's License	
TLC ID	
Texas Resident?	

Mailing Address
Address Line 1
Address Line 2
City
State
Zip
Country

[Update](#) [Recreational Sales](#) [Commercial Sales](#)

[Back to Customer Search Results](#)

Sales Screen

Find Customer | View/Change Holdings | Sales | Show Cart | Check Out | Cancel Order | Logout

Recreational Sales - This Year

TLC ID : 127540000864
Customer Name : Tester Tester
[Update Customer Profile](#)

[Show Commercial Licenses](#)
[Show Next Year Sales](#)
[Purchase Override](#)

Hunting	Combo
<input type="checkbox"/> 138 Federal Duck Stamp (\$15.00)	<input type="checkbox"/> 510 TXRes ActMltry SuperCombo (\$0.00)
<input type="checkbox"/> 199 StPark StbyHunt \$125 (\$125.00)	<input type="checkbox"/> 111 Super Combo (\$64.00)
<input type="checkbox"/> 168 Migratory Game (\$7.00)	<input type="checkbox"/> 505 Res Combo Hntg&All Wtr (\$57.00)
<input type="checkbox"/> 137 HIP Certification (\$0.00)	<input type="checkbox"/> 504 Res Combo Hntg&Saltwtr (\$52.00)
<input type="checkbox"/> 167 Upland Game (\$7.00)	<input type="checkbox"/> 503 Res Combo Hntg&Frshwtr (\$47.00)
<input type="checkbox"/> 135 Archery Hunt Stamp (\$7.00)	<input type="checkbox"/> 502 Disable_Vet HuntFish (\$0.00)

Fishing	Access/Others
<input type="checkbox"/> 600 Res Freshwtr Fish/Guide (\$125.00)	<input type="checkbox"/> 148 AlligatorImport PRMT (\$100.00)
<input type="checkbox"/> 215 Tarpon Tag (\$120.00)	<input type="checkbox"/> 333 Res CommShrimpBT Capt (\$30.00)
<input type="checkbox"/> 243 Res All Wtr Fish Day Plus	<input type="checkbox"/> 175 Ltd PublicUse PRMT (\$12.00)
<input type="checkbox"/> 211 Saltwater Fish Stamp (\$10.00)	<input type="checkbox"/> 800 TPW Mag Sample (\$0.00)
<input type="checkbox"/> 242 Res Saltwtr Fish Day Plus	<input type="checkbox"/> 555 Collector Stamp(Curr LY) (\$21.65)
<input type="checkbox"/> 241 Res Frshwtr Fish Day Plus	<input type="checkbox"/> 553 Collector Stamp(Prior LY) (\$21.65)

Done

No Change to Agent Fees

- Lease fees charged to the agent will be \$15 for the thin client set up
- Current equipment deposits will remain in effect
 - Deposit fees for additional equipment will continue to be \$150

All Equipment Provided

- New Equipment to be provided
 - MaxSpeed Thin Client CPU
 - 15” Monitor
 - Ithaca Receipt Printer
 - Mouse
 - Magnetic Stripe Reader
 - Organizer Stacker
 - Required Cables
 - Job Aide

All Equipment Provided (continued)

- Existing Equipment already at agent location
 - Verifone Document Printer and Cables
 - Keyboard
 - Keyboard Drawer
 - Bar Code Scanner (Currently used by a limited number of agents)
 - Surge Protector

New Agent Agreements Reflect Equipment Change

- Current Agent Agreements expire February 28, 2007
- New agreements have been mailed for a contract period of March 1, 2007 to February 28, 2012
- Agreements must be returned to continue to sell licenses

Watch for More Information

- Early February – New Agent Agreements will be mailed
- Mid February – Letter mailed to agents regarding installation date and instructions
- Mid February to Mid March – Agents to contact Verizon Business to confirm installation date
- Mid March – Equipment installed as pilot program for a limited number of agents
- Late March to Early June – Agent equipment installed
- April – No new agents may enroll during blackout month
- June 30 – Hypercom devices no longer functional

Help Desk

- Verizon Business Help Desk
 - Hours 6 am – 9 pm central time seven days a week
 - 1 866 852-8793
- TPWD Help Desk
 - Hours 8 am – 5 pm central time Monday - Friday
 - 1 800 792-1112 Option 5 then 2